



ScottNET

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WEBDESIGN AND HOSTING CONTRACT

CUSTOMER DETAILS

Name & Surname / Business name			
ID number / VAT number			
Contact details	(Landline)	(Cell)	
	(email address)	(Fax)	
Address	(Physical)		
	(Postal)		
Domain name			
Hosting Package			

PAYMENT METHOD

I understand that ScottNET cc are hereby authorized to debit my Bank / Building Account as specified below with the monthly subscription fee due and payable by me to ScottNET cc in terms of the subscription agreement for ScottNET cc as above.

I understand and undertake that ScottNET cc will receive all amounts without prejudice of their rights. I confirm that the debit order authorization has been signed in terms of the mandates held by my Bank / Building Society. I understand that the withdrawals hereby authorized may be processed by computer, in which event I understand that, if my account is computerized, I will not receive any receipt. I understand that 1 (one) months' notice in writing is required from me by ScottNET cc for cancellation of this contract.

Should an amount be referred to attorneys for collection, I agree to be liable for all collection charges on an attorney and client scale, plus collection commission as well as interest, as specified in the contract.

Payments are made in advance and I shall not be entitled to any refund of amounts that have been withdrawn while this authority was in force, if such amounts were legally due.

BANKING DETAILS

Bank:		Branch:	
Account No:		Branch Code:	
Account Name:		Type of Account:	

I hereby confirm that this authority will remain in force for the duration of the contract. Upon signature hereof I bind myself personally in respect of any application made by a juristic person, such liability to be joint and several, the one paying the other to be absolved.

 Name and Surname

 Signature

 Date

PRICING STRUCTURE

all prices Excl VAT

R 250.00	Domain Registration renewable each year
R 100.00	Monthly hosting on the Bronze package
R 200.00	Monthly hosting on the Silver package
R 350.00	Monthly hosting on the Gold package
R 50.00	Monthly hosting for a parked domain

HOSTING PACKAGE BREAKDOWN

Website Features

	BRONZE	SILVER	GOLD
Webspace	2 gig	3.5 gig	5 gig
Data transfer per month	2 gig	3.5 gig	5 gig
Free online web stats	✓	✓	✓
FTP access	✓	✓	✓
Free cPanel access	✓	✓	✓
Online backup facility	✓	✓	✓

Email Features

Email Addresses	10	20	60
Email management facility	✓	✓	✓
Anti-virus scanning	✓	✓	✓
Mailbox auto responder	✓	✓	✓

Development Features

PHP	✓	✓	✓
ASP / ASP.NET		✓	✓
MySQL	✓	✓	✓
MS SQL		✓	✓

TERMS AND CONDITIONS

Copy Right

1.1 ScottNET cc cannot be held responsible or liable for any copyright claims that may be raised against ScottNET cc. ScottNET cc is not responsible to verify the copyright of any material received from the client.

1.2 In the unlikely event of erroneous information found on the site, system inaccessibility, technical inaccuracies, typographical errors, hardware, software, system malfunction, illegal activities and or intrusion or the inability to use any application, ScottNET cc, and their employees shall not be liable for direct, incidental, special or consequential damage (including the loss of data, other business or property damage) even if foreseeable or if the client has advised of such a claim. Applications include links to other websites, The client and public password controlled areas. The client takes responsibility for these areas of the application and the security of user and password controls.

Fees and Payments

2.1 Payment terms:

- 2.1.1 Domain registration and web design are payable on invoice.
- 2.1.2 Hosting charges are payable monthly in advance or part thereof.
- 2.1.3 Website maintenance is payable on invoice.

2.2 Hosting charges commence from date of domain registration.

2.4 Should an amount be referred to attorneys for collection, the client agrees to be liable for all collection charges on an attorney and client scale plus collection commission as well as interest specified.

2.5 All services requested in this contract remain the property of ScottNET cc until payment has been received in full.

2.6 The client acknowledges that the signing of the debit order by him/her covers the services he/she has selected in terms of this contract, any increases in the subscriptions thereof and any additional services he/she may require from time to time.

2.7 The client acknowledges that all payments in terms of the contract shall relate to ScottNET cc current price list. This pricelist is subject to change from time to time.

2.8 ScottNET cc reserves the right to suspend services with prior warning should payment not be made.

2.9 Upon signature hereof I bind myself personally in respect of any application made by a juristic person, such liability to be joint and several, the one paying the other to be absolved.

Termination and Renewal

3.1 The duration of this contract is twelve (12) months from date of signature and thereafter the client may cancel the request in writing giving thirty (30) days' notice. Failure to cancel thirty days prior to expiry of the contract will result in the contract being automatically renewed for a further twelve (12) months on the same terms and conditions.

3.2 The client shall be liable for all the costs of services associated herewith and the amounts as set out in the contract.

3.3 Upon termination of this contract ScottNET cc shall discontinue the hosting of the clients website and emails from its server.

Breach

4.1 Should the client breach any provision of this contract and fail to remedy that breach within seven (7) days of receiving written notice from ScottNET cc requiring it to do so, then ScottNET cc are entitled to terminate the contract and claim any damages that it may have suffered as a consequence of such breach.

4.2 Should the client be in breach of this contract, then ScottNET cc shall not be obliged to perform any of it's obligations under this contract and the client shall remain liable for the payments of all the amounts owing by the clients in terms of this contract whether or not such amounts are then due.

4.3 ScottNET cc may refuse to re-register its services and shall be entitled to retain the domain name of the client and, at its sole discretion, be entitled not to permit the use of the same domain by the client at any time in the future.

4.4 Should ScottNET cc wish to reconnect the services a reconnection fee will be payable as prescribed by ScottNET cc.

General Conditions

5.1 ScottNET cc reserves the right to bill out for work done over and above the agreed quotation.

5.2 ScottNET cc reserves the right of ownership to a domain name until paid for.

5.3 Domain renewal is to be done annually should payment not be made in time, ScottNET cc will not be held responsible for loss of the domain.

5.4 Should the DNS records need to point elsewhere, the client's instructions are required in writing in advance.

5.5 ScottNET cc will maintain control of any newly registered domains on the Client's behalf.

5.6 The client agrees to provide ScottNET cc with material and data in a condition that is "server ready" which is in a form that requires no additional manipulation.

5.7 The client agrees that he/she has the necessary knowledge to manage his/her own website. The client agrees that it is not the responsibility of ScottNET cc to provide knowledge of customer support outside of the defined service of ScottNET cc.

5.8 All artwork, content and copy must be supplied by the client in a suitable digital format, copyright free. Should any of the information not be available in digital format, additional costs will be incurred.

ScottNET cc Banking details

Name	ScottNET
Bank	First National Bank
Branch	Scottburgh, 220227
Account number	62036275255

I, (duly authorised) for and on behalf of the client, do hereby agree to contract and subscribe to the services and support in accordance to the Standard Terms and Conditions of this contract.

Signed on behalf of the client
Duly authorised

Signatory's Name and surname

Date